



**ACCESSIBILITY STANDARDS for CUSTOMER SERVICE**

The Municipality of Leamington is committed to providing its goods and services in an accessible manner and promotes accessibility through policies, procedures and practices governing the provision of its services to people with disabilities as outlined in the Accessibility for Ontarians with Disabilities Act, Accessibility Standards for Customer Service Ontario Regulation 429/07.

We welcome your comments.

**FEEDBACK FORM**

**Suggestion**       **Concern/Request**       **Date:**

Can we contact you if more information is needed?

Would you like us to follow up with you?

If yes to either of these questions, please provide your contact information:

Name:

Address:

Phone No.:

E- Mail:

**Subject:**

**Description:**

Suggestion of how to resolve the barrier?

Please use the back of this page or another paper if more space is needed.

More information on the back of this page....

Return form to Director of Development Services, Douglas Morrish, 38 Erie Street North, Leamington, ON N8H 2Z3

To request this document in an alternate format please contact the Director of Development Services, 519-326-5761.

**Privacy of Your Information:**

The information on this form will be kept safe at the Municipality.

The Municipality follows:

- the Municipal Act, 2001,
- the Municipal Freedom of Information and Protection of Privacy Act, R.S.O 1990, and
- the Personal Health Information Protection Act, 2004.

Your information will be used to address the suggestion, concern and/or request that you gave us. To do this we may share the information with some Municipal departments that can help us deal with the issue.

We may also contact you to find out more information or to give you updates as we work through the issue. If you have questions about your information on this form, please call the Director of Development Services at 519-326-5761.

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**Office Use:**

Please indicate staff person who received feedback: \_\_\_\_\_ Dept: \_\_\_\_\_

Date: \_\_\_\_\_

Follow-Up/Action: \_\_\_\_\_

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