

**Municipality of Leamington – Department of Recreation
Nature Fresh Farms Recreation Centre (NFFRC)
Stage 3 COVID-19 Arena Guidelines
(subject to change)**

The Nature Fresh Farms Recreation Centre (NFFRC) facility guidelines are in place to protect the safety of staff and the public. The guidelines provide direction or protocols to reduce the risk of COVID-19 transmission. Whether you are a participant, coach, official, spectator, parent, staff or contractor, you are responsible to prevent the transmission of COVID-19 and ensure the facility guidelines are followed. The Municipality of Leamington will continue to update our facility guidelines and procedures as needed. Failure to comply will result in the cancelation of Permits.

Facility Management /Personal Hygiene

- Follow all on-site signage.
- Always maintain a distance of two meters from others.
- The use of masks is mandatory for all patrons not on ice surface (once your helmet goes on, your mask can come off; once your helmet is off your mask goes on).
- Participants, coaches and parents/guardians are to follow posted self-screening guidelines before entering the NFFRC.
 - Are you experiencing any symptoms such as fever, cough, difficulty breathing?
 - Have you travelled outside Canada in the last 14 days?
 - Have you or someone you have been in close contact with tested positive for COVID-19 within the past 14 days?
 - Have you been in close contact with someone who is being tested or has exhibited symptoms of COVID-19 within the last 14 days?

If you answer **yes** to any of the above questions, **please do not enter the facility.**

- If someone becomes ill while onsite, please report the illness to the user group organizer and Arena Staff immediately.
- Participants should come prepared by dressing in their required equipment (except skates and helmets) prior to entering the facility.
- Be mindful of common surfaces and limit touch points.
- When coughing or sneezing, cover your mouth and nose with a tissue or cough or sneeze into your elbow.
- Avoid touching eyes, nose or mouth and absolutely no spitting.
- Entry and exit door gates will be propped open where appropriate.

- Hand sanitizer will be available throughout the lobby for public use.
- Bathrooms will be available only for emergency purposes. Facility users are encouraged to use a washroom before coming to the arena.
 - Soap, water, and paper towels are available in both the men's and women's washrooms for public use. Signage is posted in the washrooms reminding the public to wash their hands.
 - Public washroom capacity signage is posted on the exterior of the washroom.
- Touch-free water fountains will be available. Participants are required to bring their own water bottle, with water, with their name on it.
- Other than participants' water bottles, no outside food or beverages will be allowed in the facility.
- During rentals, only one parent/guardian of each skater under the age of 18 is permitted in the facility as an observer.
- Spectators are only permitted in the designated area. Unico Lobby (skater assistance area), Unico boards and stands, Highbury Concourse and designated seating. The spectators will only be permitted to proceed to those locations once the prior group has had time to exit appropriately. Players exit in the same manner as they arrived. Spectators are asked to exit through the applicable Unico and Highbury exits.
- Congregating inside the arena or parking lot areas is not permitted at any time
- Dressing Rooms are available for use. Capacity limits and designated seating areas are defined. Showers are closed until further notice.
- No Parents/Guardians will be allowed down the dressing room hallway or in the dressing rooms.

User Group Requirements

- All user groups will be required to submit a COVID-19 safety plan to the Municipality of Leamington and agree to the terms of our COVID 19 Waiver of Liability. (On-line: www.leamington.ca/bookings)
 - Groups are encouraged to have each of their participants sign an 'Assumption of Risk or Waiver document' before their first on-ice session and will be responsible for screening and tracking attendance for each participant and parent/guardian at every ice session.
- Each user group shall designate a member to oversee adherence to the return to sport plan and COVID-19 protocols are being followed.
- A maximum of 20 participants and five coaches/official will be allowed on the ice surface.
- Leagues can have a maximum of 50 individuals.
- No intentional or prolonged contact allowed on ice.
- Do not share equipment unless it is disinfected before and after each use.
- Ice times will be staggered between user groups to reduce over-crowding.
- Operating hours are subject to change.
- Collect all garbage/recycling and place it in the appropriate bin following use.

- Participants will not be able to enter the Facility until 20 minutes prior to the start of their ice time and must vacate the premises 10 minutes after the session has concluded.
- Each rental group is responsible to provide first aid.

Signage

- Signage is at the entrance referencing stay home if ill, maintain social distancing, wash hands before and after use, etc.
- Signage is posted in the washrooms reminding the public to wash their hands.
- Signage on the exterior of the washroom and dressing rooms notes capacity.
- Signage reminding patrons to maintain a distance of 2 meters in viewing areas.
- Other general facility information signage is posted throughout the facility.

Sanitation

- Full cleaning and disinfection of viewing areas will occur each evening.
- Additional cleaning and disinfection of touchpoints (door handles, faucets, bathrooms, handrails, etc.) will occur as needed.
- Cleaning and disinfection of dressing rooms will occur between each ice time.
- Washrooms are cleaned and disinfected frequently by Maintenance Staff. Cleaning and disinfection details are documented by the Maintenance Team.
- PPE is available to staff as required for task.
- Manufacturer's instructions to be followed when using disinfectants.
- Cleaning and disinfection equipment are onsite and stocked regularly.
- Garbage and recycling are removed daily.

Entrance to Facility and Rink Areas

- NFFRC visitors will be required to use the designated entrance. A screening table will be set up outside under the canopy to allow for group organizer to pre-screen before entering the building. Participants must arrive on-site with sufficient time to complete the screening process before entry. During inclement weather, screening of ice groups will be inside the front lobby. There is ample room to ensure physical distancing. If the outgoing group is still leaving, screened participants will wait in the screening area until NFFRC Staff is comfortable letting them proceed to the dressing room/Unico lobby.
- Participants will not be able to enter the NFFRC until 20 minutes prior to the start of their ice time and must vacate the premises 10 minutes after the session has concluded. Entry doors will be unlocked prior to ice rental time and will be locked immediately after the group enters. If an individual exits the building after this time, they will not be able to re-enter the building.
- When entering the NFFRC, individuals are required to utilize the hand sanitizer provided.

- Skaters will be directed to their assigned dressing rooms by the digital signage board in the Unico lobby.
- Younger participants may have their parent/guardian assist with tying of skates but this must be done in the designated area in the Unico lobby.
- Participants and coaches are to enter the Arena through the closest hallway and are to exit the rink through the same hallway.

Exiting the Arenas

- In an effort to minimize crossover traffic, all users of the facility will exit out designated exits. Parents/guardians will need to exit out the designated West Exit in Unico and North Exit in Highbury. There is a new group of parents coming in and we want to eliminate two groups mixing in the lobby the best we can. User groups are asked to instruct all their participants. We strongly recommend volunteers assist in the removing of skates and helmets and to safely direct the children to the lobby exit.
- There will be signs marking the exit.
- Exceptions will be managed accordingly.

Questions: Please contact 519-322-2337